

IT'S HOT OUT THERE!!!!!!

Here are some tips to try before calling us about your swamp cooler!

1. Run the pump before turning on the fan! Swamp cooler pads need to be fully saturated to deliver the coolest air possible. Run the pump for about 10 minutes before turning the fan on.
2. Crack a window or two. For a swamp cooler to push cool air into your home, there needs to be a way for the warm air to leave. This is best achieved by opening a window. Opening a window up too much can limit airflow, so you usually only need to open the window a couple of inches.
You can test the “relief airflow” by placing a tissue near the screen of the window. If the tissue stays in place and does not fall, your system has enough relief air. If it falls, you may need to open the window a little more.
3. Check the humidity. A swamp cooler takes the dry air from the outdoors and cools it with humidity. When there is not enough airflow, your home can feel damp or muggy. Running a dehumidifier in your home can help with this. Also, when the air outside is humid swamp coolers are less effective. There is nothing we can do to fix your cooler when this is a problem.
4. A swamp cooler only cools the air on average about 25 degrees, (remember I did say average) there are factors that affect this such as humidity and position of the cooler to the sun.

When to call for maintenance?

1. Water is flooding into your unit or from the roof. If water is running into the unit try to contain it with a bucket or a garbage can.
2. When turning on the pump you do not hear it come on.
3. When turning on the fan and nothing happens.
4. When running the cooler, you hear a loud whining or loud thumping noise.

You can submit a work order/maintenance request via the following methods:

- If you have set up your portal you can put in a work-order via your portal. If you have not set up your portal and would like to please email Dawn at admin@fusionbegins.com and request the activation link for your portal.
- Call 970-425-8186 and request to put in a work-order for a maintenance issue.



Always call for emergencies: Call 970-524-8186